

Welcome to

Windhager Connect

Windhager Connect

Instructions





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Definition of Terms

Resident:

An authorized user of the myComfort app (for example: tenant)

Operator – **Individual**:

An individual who has access to extended functions in the myComfort app and is authorized to invite residents to Windhager Connect.

Operator – Organization:

An organization or company that uses the heating system (for example: housing association)

System Owner:

Legal owner of the heating system. The system owner has the authorization to decide which individuals or organizations can see and/or change the heating system's data.



1. Registration

Register at <u>https://connect.windhager.com/login</u> or in the myComfort app using your email address and your personal details under "**Create account**".



	X Sign up	
Let's go! After signing up, you	can enjoy full service from Windhager.	
First and last name	First and last name	
E-mail	E-mail	
Password	Password	
Repeat password	Repeat password	
20	min 12 charactes min 1-capital and lower case letter min 1-suppoid character min 1-suppoid character Password: matimate	
Address Line 1	Street address, P.O. box, company name, c/o	
Address Line 2	Apartment, suite, unit, building, floor, etc.	
Postal code	Postal code	
City	City	
Region	State, Province	
Country	×	
Language	English ~	
	I hereby agree to the terms of use.	
Cancel	Sign up	
Terms of Use		



You will receive an email to confirm your account at the address provided by you. To do this, please click on the "Confirm email address" button in the confirmation email.

Thank you for using Windhager Connect and the myComfort app. For further use, please confirm your email address with the following link.
Confirm email address
— Windhager Zentralheizung GmbH

If the account has not been confirmed yet, the following options will appear after registration:

- Account verified checks whether your account is confirmed.
- Send confirmation email resends the confirmation email.
- **Log out** logs you out of your account.

(20)		Search systems	Sent Verification email successfully	r sent.
Address	<i></i>		Labels	Notifications
Account verification				
Please click on 'Account verified' if the account A in th				
Account verified				
Resend verification email				
Log out				

Note

Before you can use all the features, you must confirm your email address. If you can't locate the email we've sent, please make sure to check your spam folder and whether your mailbox is full



2. General

After registering, you can log in under <u>https://connect.windhager.com/login</u> or on the myComfort App using your username and password.

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If you click on your username, you can edit your personal details, set the language and see your active devices. The active devices are all devices on which your account is currently logged in. Using the "Log out" button, you can log out of any device which you do not want to use at the time.

Accour	nt	the AP					
Jserstatus		Standard	Active	devices			
First and last name	Erika Musterfrau		This devi	ce			
5-mail	erika, musterfrau@example.com						Latest activity
Address Line 1	Musterstraße 2		Q	Chrome 105	Mac OS, 0459cc81-d40d-4170-aecb-449463f2a8e1		2022-09-12 17:07:39
kddress Line 2	Apartment, suite, unit, building, fl	oor, etc.	Other de	vices			
Postal code	5201		Туре	Device name	Identification	Lates	
⊐ty	Seekirchen		n	Galaxy S21 5G	samsung/SM-G991B/o1s, 874e01db6cce5/5/	2022-	08- 🛞
legion	Salzburg		i Hi			15:04	34 out
Country	Austria	÷					
anguage	English	÷					
		Save changes					
Surrent password	Current password						
érw password	New password						
	Repeat new password						
	• min. 12 characters						



3. Invitations

Under **"Invitations"** you will find all invitations that have been sent to you. You will also receive these via email. If you have accepted the invitation, this will be confirmed in the system, and you can navigate directly to that specific page by clicking **"View ..."**

Windhager CONNECT	Invitation for a Windhager syste	m	
My systems	Musterfrau Erika		
Terms of Use	Serial number: 00100917030103113 Tes	tstraße 1	
Windhager.com	525 Aut	1 Seekirchen Itria	
Logout	You	were invited as the owner of a Windhager system.	
	jane en e		
Connect	Invitation for a Windhamer quate		
Erika Musterfrau	Invitation for a Windhager system		
ູ້ invitations 🕕			
My systems	Musterfrau Erika		
Terms of Use	Serial number: 00100917030103113		
Windhager.com		rvitation accepted. <u>View system.</u>	
Logout	Tes 520	tstraße 1 11 Seekirchen	

When a **new technician** is added to the system, this must be confirmed in the same way in order to grant the technician access to the system's data.

e invited as the owner of a Win

Connect		
Q Erika Musterfrau	Invitation for a windha	ger system
🖞 Invitations 🕥		
My systems	Musterfrau Erika	
Terms of Use	Serial number: 00100917030103113	Teststraße 1
Windhager.com		5201 Seekirchen Austria
Logout		A new technician was added to the system:
Version 2:30	- June 1997	Musterfirma GrabH musterfirma@example.com By accepting this invitation, you grant access to your dats for following organisations: • Worthandr Generation
		Accept invitator Reyect invitation



4. My Systems

Under **"My Systems"** you can see the systems associated with your account. You can also use the **"Search systems" function at the top right area of the screen** to search for specific systems.

"connect		A			
② Erika Musterfrau	My systems	Kyo Ka I	-	Search systems	Q 🖌
_{ີ້ Invitations} ເງ	System	Address	Labels	Notifications	
My systems	Musterfrau Erika	Teststraße 1, 5201 Seekirchen, Salzburg,		FEOR	
Terms of Use		1	to 1 from 1		
Windhager.com					
Logout	1				

5. Search Function

You have the option to **filter according to various criteria in the search**. The filter function includes the address or certain labels. In the case of an unfiltered search, the name of the system is the default criteria.

	Search systems	Q	^
5	✓ System Address Labels	•	•
	FE 296		



6. Systems

Clicking on an attachment opens its detail page. Here you can find the name, address and a symbolic picture of the system. You can edit the name by clicking on the \checkmark icon. You can edit the notification settings, replace the web server, as well as change the owner. The buttons for inviting new residents and operators, as well as an overview of the approvals already made, are located in the bottom area. Residents are authorized to use the myComfort app; they must log in to Windhager Connect once using their user data and accept the invitation to the system (see <u>3. Invitations</u>).

Connect		
② Erika Musterfrau	Management	
EIII My systems		Overview
Musterfrau Erika		
Terms of Use	Musterfrau Erika 🧷	
Windhager.com Logout	Serial number: 00100917030103113	Musterstraße 2 5201 Seekirchen
Version 240		Austria System solve: Centificate issued
		> Notification settings
	and the second se	> Replace web server
		Change owner
	Invite new resident	Invite new operator
	Releases	E-mail Access
	Erika Musterfrau (Owner)	erika.musterfrau@example.com
	Musterfirma GmbH (Technician)	musterfirma@example.com

6.1. Systems: Operator Invitation

When inviting an operator, the options are as follows:

1. The Operator is an Individual

The **individual will receive an email** with the text "You have been invited as an operator of a Windhager System" including a link to the system. When the individual accepts the invitation, they become the operator of the system.

2. The Operator is an Organization

An email will be sent to the organization's email address. When the owner and/or admin of the organization accepts the invitation, the organization becomes the operator of the system.



7. App Authorizations

CONNECT	Access to heating circuit settings (e.g. temperature settings)	Access to boiler/buffer
Resident	G	
Operator & Owner	G	G